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Sep 5th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

There are really only two providers for internet in my neighborhood. Both are abusive to customers due to the duopoly situation. One provider would not close my account and continued to charge bogus bills after I demanded that the service be shut off. I discontinued use and, disconnected my home, but the bills kept coming.

The second provider jacked up the pricing and would not back off on the service level or pricing. I turned in the equipment, but they continued to bill for months after that. They pretended that I hadn't returned the hardware or terminated service and kept billing.

This is the sort of abusive business antics that the incumbents deliver.

My current service provider, Sonic, provides good service but says they must provide telephone service and equipment that I don't want and it is currently not working!

internet is vital to school performance, business and entertainment. My kids need internet for school assignments. I need it for work away from the office. We need more competition in the internet service provider market, not less. Taxpayers and citizen's rights need to be supported, not the desires of giant monopolistic robber barons.

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